



Frequently Asked Questions

The Zero Card is a new benefit option for you and your families. The Zero Card offers hundreds of procedures and services that cost you \$0.

You might be wondering how do I use The Zero Card?

When your doctor tells you that you need a service or procedure, call your personal health assistant at 855.816.0001. We take care of the details and you always pay zero.

What does The Zero Card cover?

The Zero Card includes services such as surgeries, orthopedics, lab, x-ray, advanced imaging (MRI, CT, Ultrasound) and many others.

What does it cost me to use The Zero Card?

When you choose to use The Zero Card, your health plan pays 100% of the charges. That means no deductible, no co-pay and no co-insurance coming out of your pocket.

What do I do if I receive a bill?

Receive a bill, no worries! Simply call us at 855.816.0001 and one of our staff will ensure we get the bill taken care of for you.

How do I know what providers are covered?

Most providers are listed on our website, thezerocard.com; however, we always encourage you to call as we are always adding additional providers.

Still have questions? Call The Zero Card at **855.816.0001** and one of our staff will be happy to help answer your questions.

